



The Private Healthcare Information Network

We are the independent, not-for-profit, government-mandated organisation publishing performance and fees information about private consultants and hospitals for everyone in the UK to access.

Patients and people considering their healthcare choices are at the centre of everything we do: from directly supporting people in making more informed choices, to working with the NHS and private sector to help them improve services.

Patients use our website to search for information on providers, location, fees, patient feedback, typical lengths of stay, and ratings. With access to all this information, patients can make better choices when considering their private healthcare.

We work with over 600 hospitals that offer private healthcare services, including NHS hospitals that offer private patient services. Each hospital is required to submit data about every privately-funded episode of admitted and day case care they provide.

This includes:

- detailed information about each episode of care including which consultant performed the treatment;
- patient health outcome survey information;
- and; whether there were any safety issues or incidents.

We work with approximately 12,000 consultants who offer procedures to private patients in the UK. Most of the information we publish about consultants comes from the hospitals where they work.

However, consultants also provide data on the fees they charge for their consultations, and information for their profile, such as information about their education and experience. There is no charge for consultants to have their information published on the PHIN website.

We are continually working to grow and improve the information we provide to patients.

Get help with your CMA Private Healthcare Order compliance requirements

As you may know, hospitals and consultants practising privately are required by the Competition and Markets Authority (CMA) to provide information directly to us.

The CMA is currently in the process of taking escalation action against hospitals and consultants who are not in compliance with these requirements.

Consultants - do you have any questions about PHIN or need support with PHIN related activities such as:

- activating your account
- nominating a delegate
- reviewing your consultant overview report
- submitting fees
- verifying hospitals and data
- reviewing patient feedback
- creating a profile for PHIN's website

Book a one-to-one or group virtual session by emailing our Consultant Team directly & quoting your GMC number: consultants@phin.org.uk or by scanning the QR-code below (left).

Hospitals - do you have any questions about PHIN or need support with PHIN related activities such as:

- setting up your hospital and activating portal accounts
- reviewing your hospital reports
- collecting and submitting your data
- viewing and managing your data
- reviewing your hospital performance measures
- creating a profile for PHIN's website

Book a data clinic online session to help improve your data quality and solve any queries you may have by signing up: bit.ly/PHINDataClinic or by scanning the QR-code below (right). Email hospitals@phin.org.uk for any other queries.

Consultant one-to-one
virtual session



Hospital data clinic
virtual session

