

**270+**  
CARE PATHWAY  
TEMPLATES

**100+**  
STANDARDISED  
QUESTIONNAIRES

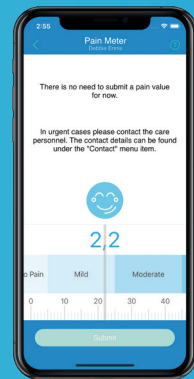
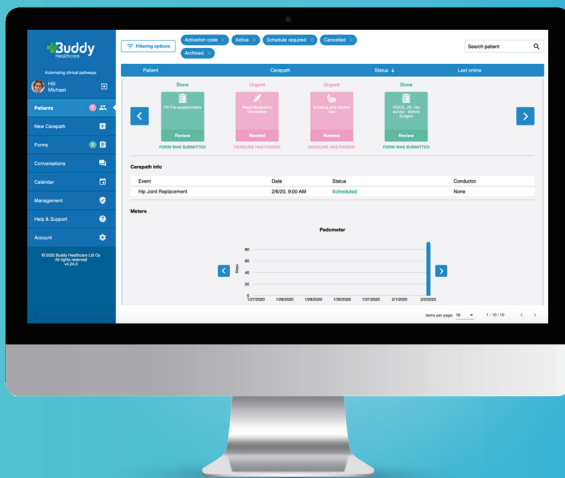
**20+**  
SURGICAL  
SPECIALTIES

**Care Coordination &  
Patient Engagement  
Platform**

# Advanced & Automated Care Coordination

The BuddyCare Platform supports healthcare providers in automating and managing care pathways, from Referral to Recovery.

While the patients are informed and engaged through a mobile App, the healthcare professionals can monitor, manage and collect data from the care pathways through a web-based dashboard.



90%

of the mobile app users recommend it to others

100%

of the healthcare professionals recommend the platform  
(Buddy Healthcare's customer survey 2020)



## Easy-To-Use Mobile App For Patients

The patient-facing BuddyCare app helps patients to navigate through their care Pathways, from Referral, to Recovery. This includes Digital Preoperative Assessment and Messaging from the Patient to the Clinical Team.

**Timely automated push notifications and reminders** ensure that patients get the right information at the right time, never missing appointments or visits (DNAs).

### **Push notifications can be used to share**

- Information about the operation/treatment
- Clinical forms/questionnaires
- Procedure/Treatment checklist
- Educational videos or photos
- When to take /stop the medication and when to fast
- Informed Consent
- Wound care information
- Rehabilitation exercises
- Pain meter /Other VAS measurements
- In-app questionnaires (PROM, PREM, QoL)
- Waiting List Management
- Patient Flow

**The mobile app and care pathways will be customised based on the healthcare provider's needs, preferences, and brand.**

**NOTE:** Mobile APPs are a much better way to engage patients than Web. It has in-built notifications and messaging

**Mobile app use improves patient compliance and satisfaction.**

# Care Personnel's Dashboard Enables Efficient Care Coordination

## Remote Patient Monitoring & Patient Flow

Through the dashboard, care providers have a real-time, 360 degrees view over all of the patients' care pathways and activities. The platform provides attention notifications if a patient is about to deviate from the care pathway, helping healthcare providers

to intervene sooner to early signs of potential no-shows or cancellations. (DNAs)

The interactive platform allows the sending of extra reminders and messages to the patients at risk.

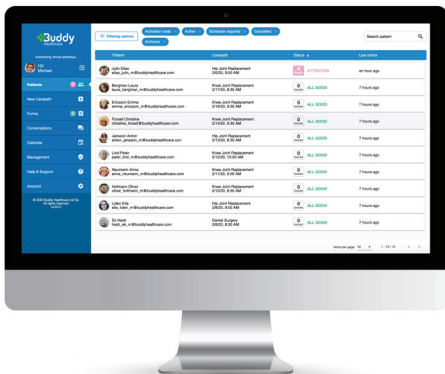


## Automated Care Coordination

Reduce admin work and costs by automated care coordination. Patients receive all instructions, forms, and reminders to their mobile app automating care provider's care coordination process & patient flow.

## Patient-Reported Outcomes

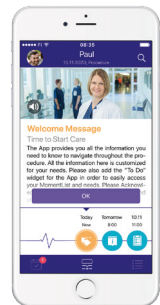
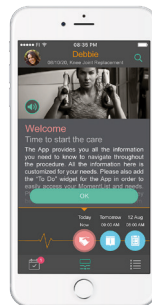
The platform is an efficient way to collect patient-reported outcomes, patient-reported experiences, and QoL questionnaires. Short split questionnaires collected from the patient's app after each step in the care pathway ensures high response rates and high-quality answers.



## Reporting and Analytics

Easy-to-read reporting to support analytics. The platform collects data and provides hospital management a tool for analysing care pathways and patient feedback.

**Automated care pathway management reduces care personnel's workload, patients' no-shows and cancellations resulting in reduced healthcare costs.**



**Enhance your hospital brand with customised white-label app and dashboard!**

# BuddyCare is Currently Covering the Following Specialties

## Surgical Specialties

- Ear, nose, throat Surgeries
- Paediatric Surgery
- Orthopaedics and Traumatology
- Gastrointestinal Surgery  
/Obesity Surgery
- Plastic Surgery
- Vascular Surgery
- General Surgery
- Oral and maxillofacial surgery
- Hand surgeries
- Urology
- Neurosurgery
- Eye Surgery
- Cancer Care

## Outpatients & Community Specialties

- Cardiology
- Gastroenterology
- Infectious diseases
- Physiotherapy
- Obstetrics and Gynaecology
- Physiatry /Chronic pain

## Mental Health Specialties

- Adult Psychiatry & Mental Health
- Child Psychiatry & Mental Health

## Other Expertise

- Health Screenings
- Preop Assessment

QoL

Real-time data and reports provide insights  
into the hospital decision-making process.

We are **Certified and Safe**



## Hospital Reported **Pre-Operative Enhancements** with BuddyCare

**98%**

REDUCTION  
in Phone Calls

**80%**

LESS  
ADMIN WORK  
per Patient

**50%**

MORE  
PATIENTS  
in one day

PROMs

PREMs

DATA

Analysis

Patient  
Information


Reporting

## DO YOU HAVE QUESTIONS?

Would you like to see how  
the BuddyCare Platform works?


Send us an email and we will get back to you shortly.

**Jim Ward** UK Business Development Director

 [jim.ward@buddyhealthcare.com](mailto:jim.ward@buddyhealthcare.com)

 +44 775 666 8444

**Richard Harland** UK Sales Manager

 [richard.harland@buddyhealthcare.com](mailto:richard.harland@buddyhealthcare.com)

 +44 736 849 1104

Follow us



@BuddyHealthcare

[www.buddyhealthcare.com](http://www.buddyhealthcare.com)