

National network, local support



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MDU

Free hospital-based
seminars



We deliver **free** 1-hour hospital-based seminars that raise awareness of medico-legal issues and provide a valuable opportunity to discuss shared experiences with colleagues.

Delivered at your workplace

Our liaison managers can deliver these seminars as part of your existing departmental, audit or clinical governance meetings, and they are open to MDU members and non members.

Book now

Book at themdu.com/groupseminars or contact your local MDU liaison manager at themdu.com/liaison. An attendance certificate is provided.



Preventing and managing complaints

Complaints are an unfortunate fact of medical life. This seminar looks at the common causes of complaints, relevant law and guidance, techniques to reduce your exposure to complaints, and how to deal with them when they happen.



Coroner investigations

A request from a coroner can be worrying if you have little experience of the process. Get an introduction to coroner's investigations, practical advice on preparing a report for the coroner, and what to expect if you have to attend an inquest.



Good record keeping

Accuracy is paramount for effective communication. This presentation looks at some common pitfalls and ways to preserve the integrity of your records so you're not vulnerable to criticism in the event of a complaint or claim.



Encouraging candour, openness and honesty

Get an overview of the professional duty of candour and the statutory duty of candour, how the duties differ, your obligations, and when each duty may be engaged.



How GMC investigations work

GMC investigations can be a great source of anxiety to any doctor under scrutiny. This seminar looks at complaints to the GMC, what happens when a doctor fails to meet professional standards, and how the MDU can support members throughout.



Seeking valid consent

Usually we think of consent in the context of surgery or major medical interventions but consent underpins even the most routine interactions. This seminar looks at the ethical and legal challenges in this complex area.



Dealing with challenging consultations

Difficult interactions can lead to less trust in the doctor-patient relationship. This seminar covers factors that can contribute to difficult situations and strategies for working with patients towards an appropriate solution.



Maintaining patient trust and considering confidentiality

Situations may arise where your duty of confidentiality needs to be carefully considered. Find out about your responsibilities and when to seek our advice.



Remote consultations

This seminar offers practical tips on providing remote consultations in a safe and effective manner, including the latest guidance, regulations and the medico-legal issues to consider.



Learning from cautionary tales

Doctors will face at least one complaint or claim in their career. It's not easy, but it can help to know others have gone through a similar experience. Hear scenarios based on members' experiences and how the MDU is here to help.



Understanding information governance and GDPR

The legal framework governing the use of personal data in healthcare is complex. Get an overview of these principles, and specifics such as disclosing records of children, fitness to drive, and police requests for information.



The importance of chaperones

The presence of a chaperone during intimate examinations can provide protection and reassurance for patients and doctors. This seminar looks at the role and use of chaperones and uses case studies to show how GMC guidance applies in practice.



Treating children and young people

Understand more about parental rights and responsibilities, consent and confidentiality considerations when treating young patients, safeguarding and child protection procedures.



Considering mental capacity

This seminar looks at factors that might influence capacity, the assessment of capacity, and mechanisms to protect those without it.



Avoiding prescribing and medication errors

Prescription errors are a significant source of complaints and claims. This seminar looks at MDU data on claims relating to these errors, GMC guidance, shared care prescribing, and the perils of doctors' self-prescribing.

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