



ALL ACES

MEDICAL COURIERS

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INTRODUCTION TO ALL ACES COURIERS



We started delivering medical equipment and implants back in the early 2000's and have steadily grown our business through our customer-centric approach in all we do, day in and day out. All Aces is unique in several respects highlighted below. Over the average month we deliver over 30 000 medical items from small boxes to loan kits and large flight cases to hospitals and medical practitioners all over the UK and surrounds, and we then collect almost as many and return to supplier. Our vehicle fleet exceeds 120 vehicles including Sprinters, Tail Lifts and HGV's. We also have several emergency response vehicles including BMW motorcycles.

Our clients include the likes of Stryker, Smith and Nephew, Lima, Arthrex, Neptune Medical, Paragon, Acumed and so many more.

OUR USP's	CLIENT BENEFITS
<i>We employ our own drivers</i>	<i>We monitor driver accuracy, efficiency and behaviour to ensure that our promises of quality processes is maintained throughout the processes.</i>
<i>We own our vehicles</i>	<i>We service and maintain our vehicles to the highest standards to ensure minimal breakdowns or delivery delays.</i>
<i>We try to keep drivers on same routes</i>	<i>Our drivers develop relationships with theatre staff and reps and this is conducive to efficient and effective processes at delivery / collection time.</i>
<i>Most our staff members have been with us for a long time</i>	<i>There is no supplement for experience. Efficient and mostly error free</i>
<i>Our Customer Services Team take care of allocated accounts</i>	<i>Our customers are allocated to specific Customer Service staff who are available to find solutions, solve problems or make minor miracles happen on a regular basis. Customers can deal directly with the dedicated people handling the shipments.</i>
<i>Our Logistics Team are available from early morning to late at night</i>	<i>Logistics are available from 05.00 until 22.00 daily to take care of deliveries and any changes that may be required at late notice. This has proved invaluable with our clients.</i>
<i>If we encounter problems, we find solutions - instantly</i>	<i>We fix problems first and make them go away regardless of what it takes from our side.</i>
<i>We offer a full bouquet of delivery types</i>	<i>Same Day, In-Fields, Pre - 9, 10, 12, Saturdays and Emergency Deliveries and Collections. All in a days work for us.</i>
<i>We use state of the art technology</i>	<i>MANDATA - Online bookings, monitoring and proof of delivery / collections including online POD's.</i>
<i>We see ourselves as a family business with family values</i>	<i>Each and every customer is treated like a family friend and we have no intention of changing the philosophy – it's what has made us successful.</i>

“DELIVERING YOUR REPUTATION”

Strike Force International T/A All Aces Couriers Reg No. 04111446 Vat No. 994 750 763

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